

Medicare Disclaimers

Federal Contracting Disclaimer

FirstCarolinaCare Insurance Company is a health plan with a Medicare contract. Enrollment in FirstCarolinaCare depends on contract renewal.

Non-Discrimination Notice

FirstCarolinaCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

Spanish: ATENCIÓN: Si habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame (877) 210-9167 (TTY: 711).

Chinese: 注意：如果你講中文，語言協助服務，免費的，都可以給你。呼叫 (877) 210-9167 (TTY: 711).

Co-branding – Identifies Relationships with New Providers/Pharmacies

Other <pharmacies/physicians/providers> are available in our network.

Out of Network Providers

Out-of-network/non-contracted providers are under no obligation to treat FirstCarolinaCare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage (EOC) for more information, including the cost-sharing that applies to out-of-network services.

Star Ratings

Every year, Medicare evaluates plans based on a 5-star rating system.

Promotions Including Raffle, Prizes or Free Gifts

Eligible for a free drawing, gift, or prizes with no obligation to enroll.

Mobile Applications

Apple® and App Store® are registered trademarks of Apple Inc. Google Play® and the Google Play Logo are registered trademarks of Google LLC.

Third Party Disclaimer

For a complete list of available plans please contact (800) MEDICARE (TTY users should call (877) 486-2048), 24 hours a day/7 days a week or consult [Medicare.gov](https://www.Medicare.gov).

Accommodations Disclaimer

For accommodations of persons with special needs at meetings call <insert phone and TTY number>.

Use of TTY Phone Numbers

A toll-free TTY number will appear in conjunction with the customer service or telesales number in the same font size as the other phone numbers, except as outlined below.

Website ID

Websites will include the Material ID for the current year on all web pages.

Member Opt-In Email Language

By providing your email address you agree to receiving communications from FirstCarolinaCare including, but not limited to, premium reminders, upgrades to your coverage, health and wellness information and promotional offers.

Member Opt-Out Email Language

UNSUBSCRIBE - We'll still share important notices with you, but not emails like this one unless you change your mind. You're getting this email because you're a FirstCarolinaCare member.

Prospect Opt-In Email Language

By providing your email address, you agree to receiving communications and/or promotional offers from FirstCarolinaCare.

Prospect Opt-Out Email Language

No longer want to receive these emails? UNSUBSCRIBE