

Medicare Disclaimers

Federal Contracting Disclaimer

FirstCarolinaCare Insurance Company's plans are HMO and PPO plans with a Medicare contract. Enrollment in FirstCarolinaCare depends on contract renewal.

Non-Discrimination Notice

FirstCarolinaCare complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex (including pregnancy, sexual orientation, and gender identity). FirstCarolinaCare Insurance Company does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Spanish: ATENCIÓN: Si habla español, servicios de asistencia lingüística, de forma gratuita, están disponibles para usted. Llame (877) 210-9167 (TTY: 711).

Chinese: 注意：如果你講中文，語言協助服務，免費的，都可以給你。呼叫
(877) 210-9167 (TTY: 711).

Co-branding – Identifies Relationships with New Providers/Pharmacies

Other Pharmacies/physicians/providers are available in our network.

Out of Network Providers

Out-of-network/non-contracted providers are under no obligation to treat FirstCarolinaCare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage (EOC) for more information, including the cost-sharing that applies to out-of-network services.

Star Ratings

Every year, Medicare evaluates plans based on a 5-star rating system.

Promotions Including Raffle, Prizes or Free Gifts

Eligible for a free drawing, gift, or prizes with no obligation to enroll.

Mobile Applications

Apple® and App Store® are registered trademarks of Apple Inc. Google Play® and the Google Play Logo are registered trademarks of Google LLC.

Third Party Disclaimer

For a complete list of available plans please contact 1-800-MEDICARE (TTY users should call 1-877-486-2048, 24 hours a day/7 days a week or consult [Medicare.gov](https://www.Medicare.gov).

Accommodations Disclaimer

For accommodations of persons with special needs at meetings call 1-877-210-9167.